



BELL TENT WARRANTY

Our bell tents are manufactured to the highest quality standards. We offer 12 months warranty on craftsmanship, which includes the canvas and stitching.

The warranty is effective as soon as you take delivery of your bell tent.

The warranty **does not** cover the following:

- Zips and poles
- Damage caused by extreme weather conditions
- Purposeful damage, negligence or poor maintenance (including mould damage)
- Wear and tear
- Any post-purchase modifications to your bell tent.

Our bell tents are intended for recreational use, and not for permanent use.

If you believe that your tent is faulty after considering the above, please contact us immediately by email. You can expect a response within 72 hours and we will advise you what to do next. You will be required to send us photos of the alleged fault first.

If you are required to return your bell tent to us, you will be required to pay the return shipping cost, which will be refunded if your item is deemed to be faulty. When it arrives back to us, we will inspect the tent and advise you of the follow-up action, which may include carrying out repairs, providing a replacement or giving a refund.

Proof of purchase must be included when returning a bell tent under warranty.